



HEALTH & SAFETY MEASURES

HEALTH CHECKS UPON ENTRY

We have temporarily closed the front entrance to redirect all patrons and staff through an entrance around the back of the building to allow for some pre-screening measures including:

- » Silver Creek Sportsplex has been ISO Certified to conduct touchless-temperature checks via infrared imaging
- » Anyone with a body temperature of 100.4 or higher will be denied access.
- » Hand sanitizer use will be required for staff and patrons prior to entering The Plex.
- » All patrons above the age of 6 will be required to wear a protective face mask while inside the facility, unless attending camp.
- » Customers and staff must confirm via waiver (to be completed with your own device) and verbal confirmation that they have not experienced any COVID-19 symptoms in the past 14-days and they haven't knowingly been in contact with anyone experiencing these symptoms.

CLEANING & SANITIZING PROTOCOLS

- » More hand-sanitizer stations have been installed around the Plex
- » Sanitization and sterilization standards have been increased throughout the building
- » Newly epoxied restrooms will allow for easier sterilization
- » Protective guards have been placed on all keyboards in the building
- » We now have touchless-pay vending machines
- » We have added a HEPA Air-Scrubber System with 4-stages of filtration and purification
- » Ventilation in the locker rooms has been increased
- » Inflatable bounce houses have been removed from the facility
- » Weekly sanitation fogging will take place throughout the building
- » We have scheduled routine sanitization of common touch-points throughout the facility

EQUIPMENT USE & RENTAL

- » All equipment provided by Silver Creek Sportsplex will be thoroughly sanitized between uses
- » Until further notice, we will have limited equipment available for rent.
- » When possible, please bring your own sanitized equipment for use

CONTACT DISTANCING

- » Signage and Floor Markers will be around the facility to help everyone stay safely distanced throughout the building.
- » It will be everyone's responsibility to maintain a 6-foot distance from one another, we appreciate your efforts to do so.

HOW YOU CAN PREVENT THE SPREAD OF COVID-19

Do not enter The Plex if you have had any of these symptoms in the past 14-days: fever, muscle aches, cough, shortness of breath, diarrhea, headache, and/or unexplained loss of taste or smell.



FREQUENTLY ASKED QUESTIONS

When will The Plex reopen for regular programming?

We are currently awaiting approval to reopen from the state of California as well as the Santa Clara County Public Health Department.

What's the status of my Annual/Half-Year Membership?

All memberships will be extended by the amount of time we are closed to the public.

When are leagues restarting?

We will resume hockey/soccer leagues as soon as Santa Clara County Public Health Department (SCCPHD) allows contact sports to be played indoors. We expect this to happen later in the year. All leagues will resume in the same week as we left off. For Example: If league play stopped in week 3 of the season, you will resume in week 4 of the season once play begins.

Will family members be allowed to watch games or activities?

We will abide by all SCCPHD rules and regulations. As of today, no guidelines have been issued for spectators attending indoor sporting events. Once these guidelines have been released, we will update this info sheet.

Will customers have to wear a mask while participating in any games/ activities?

We will abide by all SCCPHD rules and regulations. As of today, all children under the age of 6 do not require a mask. When attending camps, all children under 12 are not required to wear a mask. All persons 13 years and older are required to wear a face-covering at all times unless eating, sleeping or actively exercising.

Will there be a limit on how many people are allowed in each activity?

Yes, each activity will have a maximum capacity. This will be monitored via DASH and activities will "sell out" during the day. Please register and pay early to reserve your spot.

If I forget my face mask at home, will you have any available for purchase?

We currently do not have face masks available for sale.

When will you be bringing back the jumpers?

The jumpers will be considered for reincorporation later this year. We will abide by all SCCPHD and CDC guidelines for reincorporating the jumpers.

When will booking for LOL parties, field trips, and private events resume?

Reservations for all events can be made now, for events after August 1st .

Will you be limiting the number of guests allowed in the building? If so, how many people will be allowed? How will you regulate the number of individuals in the building to ensure guest safety?

We will comply with all SCCPHD guidelines regarding occupancy restrictions/modifications. Once this information is released we will update this info sheet.